

Support at Home — Pricing Schedule

As at 1 July 2026



Under the Support at Home program, ALC Home Care offers a wide range of quality nursing, allied health, personal care and support services to help people live positively and improve their health, well-being and independence. We offer Clinical Care, Independence Supports and Everyday Living Supports based on your needs, your assessed eligibility and budget. All prices below exclude GST.

Clinical Care

We provide nursing and specialised clinical care, along with a full range of allied health services, to help you optimise your strength, function and independence.

Client co-contribution: NIL (0%) for all clients

Nursing Care — Hourly Rates

Service	Standard Mon–Fri (1 hr)	Standard Mon–Fri (30 min)	Unit
Registered nurse	\$160	\$105	Hour / 30 min
Enrolled nurse	\$140	\$92	Hour / 30 min
Nursing assistant	\$110	\$72	Hour / 30 min
Nursing care consumables	By quote	—	Item

Allied Health Services — Hourly Rate

(Standard hours only, Mon–Fri)

Service	Standard Rate (1 hr)
Physiotherapist	\$185
Occupational therapist	\$200
Podiatrist	\$180
Exercise physiologist	\$190
Dietitian or nutritionist	\$200
Social worker	\$200
Speech pathologist	\$208
Psychologist	\$228
Counsellor or psychotherapist	\$208
Allied health therapy assistant	\$122

Independence Supports

Essential personal care, therapeutic and social support services designed to enhance your independence and optimise your well-being.

Client co-contribution: Full pensioner 5% | Part pensioner / CSHC 5–50% | Self-funded 50%

Personal Care — Hourly Rates

Service	Standard (1 hr)	Standard (30 min)	After Hours (1 hr)	Saturday (1 hr)	Sunday (1 hr)	Public Holiday (1 hr)
Assistance with self-care and activities of daily living	\$100	\$72	\$125	\$150	\$185	\$230
Assistance with self-administration of medication	\$100	\$72	\$125	\$150	\$185	\$230
Continence management (non-clinical)	\$100	\$72	\$125	\$150	\$185	\$230

Social Support and Community Engagement — Hourly Rates

Service	Standard (1 hr)	Standard (30 min)	After Hours (1 hr)	Saturday (1 hr)	Sunday (1 hr)	Public Holiday (1 hr)
Individual social support	\$100	\$72	\$125	\$150	\$185	\$230
Accompanied activities	\$100	\$72	\$125	\$150	\$185	\$230
Digital education and support	\$100	\$72	\$125	\$150	\$185	\$230
Assistance to maintain personal affairs	\$100	\$72	\$125	\$150	\$185	\$230

Shopping Assistance — Hourly Rates

Service	Standard (1 hr)	Standard (30 min)	After Hours (1 hr)	Saturday (1 hr)	Sunday (1 hr)	Public Holiday (1 hr)
Shopping assistance (accompanied and unaccompanied)	\$100	\$72	\$125	\$150	\$185	\$230

Respite Care — Hourly Rates

Service	Standard (1 hr)	Standard (30 min)	After Hours (1 hr)	Saturday (1 hr)	Sunday (1 hr)	Public Holiday (1 hr)
Flexible respite – in home	\$100	—	\$125	\$150	\$185	\$230

Everyday Living Supports

We can make life a little easier by completing or assisting with day-to-day tasks including home cleaning, laundry, meal preparation and home maintenance.

Client co-contribution: Full pensioner 17.5% | Part pensioner / CSHC 17.5–80% | Self-funded 80%

Domestic Assistance — Hourly Rates

Service	Standard (1 hr)	Standard (30 min)	After Hours (1 hr)	Saturday (1 hr)	Sunday (1 hr)	Public Holiday (1 hr)
General house cleaning	\$100	\$72	\$125	\$150	\$185	\$230
Laundry services	\$100	\$72	\$125	\$150	\$185	\$230

Meal Preparation — Hourly Rates

Service	Standard (1 hr)	Standard (30 min)	After Hours (1 hr)	Saturday (1 hr)	Sunday (1 hr)	Public Holiday (1 hr)
Meal preparation (ingredients not included)	\$100	\$72	\$125	\$150	\$185	\$230

Home Maintenance and Repairs

Service	Weekday Rate	Unit	Notes
Gardening	\$100 / hr	Hour	Written quote provided before commencement
Home maintenance and repairs	By quote	Job	Written quote provided before commencement
Expenses – materials / parts	At cost	Item	Receipts provided

Care Management

Your dedicated Care Partner will work with you to create a care plan based on your needs, goals and interests, help you choose your services and update your budget as needed. For ongoing services, the Australian Government automatically sets aside 10% of your quarterly budget. For Restorative Care and End of Life Care, the flat rates below apply for care management activities.

Service	Rate (all hours / days)	Unit	Note
Home Support Care Management	\$120	Hour	10% of quarterly budget deducted by Government
Restorative Care Management	\$150	Hour	Flat rate – all hours and days
End of Life Care Management	\$150	Hour	Flat rate – all hours and days

Contribution Rates

Your contribution rate is determined by the Government (Services Australia). It is based on the type of service you wish to receive, your pension status, and your income and asset assessment. You do not need to pay any contribution towards services received from the Clinical Care category.

Service Category	Full Pensioner	Part Pensioner / CSHC	Self-Funded
Clinical Care	0%	0%	0%
Independence Supports	5%	5–50%	50%
Everyday Living Supports	17.5%	17.5–80%	80%

Assistive Technology and Home Modifications

We can help organise equipment, assistive technology and home modifications to support your comfort and safety at home. All costs are agreed with you in writing before any purchase is made.

Service	Fee
Assistive technology administration fee	10% of item cost (capped at \$500)
Home modifications coordination fee	15% of quoted cost (capped at \$1,500)

Notes

- Standard hours: Monday to Friday, 6:00 am to 8:00 pm. After hours: Monday to Friday, 8:00 pm to 6:00 am. Weekend rates apply all day Saturday and Sunday.
- All rates are per hour unless otherwise stated. Services are billed in 30-minute blocks, then in 15-minute increments.
- All prices are exclusive of GST. GST may apply to privately funded (non-government-funded) services.
- Cancellation with less than 2 business days' notice may incur a cancellation fee.